

Business Level Report

Use menu to access "Business Report"

Get Five Stars Account | Reports | Help | Logout

Business Dashboard

Business Dashboard

add business label Reporting Time Period From the beginning

search businesses... 1 to 10 of 228

<input type="checkbox"/>	Business Name	Extra Field	Managers	NPS	# Feedback Requests Sent	Open Rate	# Feedback Requests Rec'd	Clicks to Review Sites	Total Online Reviews
<input type="checkbox"/>	Zoës Kitchen 2643 Commercial Center Blvd Ste C300, Katy, TX Texas Rodriguez Region McCool	Cinco Ranch - 165	Wendy Moats and 18 others show all	-100 ▼	0	0%	2 ▲	0	133 +3
<input type="checkbox"/>	Zoës Kitchen 11250 Medlock Bridge, Suite 110, John's Creek, GA	Johns Creek - 266	Wendy Moats and 19 others show all	-	0	0%	0	0	75 +5

Select a "Label" to only show a selected group of restaurants.

The screenshot displays the 'Get Five Stars' Business Report interface. At the top, there is a teal header with the logo and navigation links for 'Account', 'Reports', 'Help', and 'Logout'. Below the header, the breadcrumb 'Business Dashboard > Business Report' is visible. The main title 'Business Report' is on the left, and the date 'July 31, 2017' is on the right. A 'Date Range: Lifetime' dropdown and a 'Save as PDF' button are also present. A search bar and a 'Show 10 entries' dropdown are located above the table. A 'Label' dropdown menu is open on the left, listing various states with their respective counts. The table below shows columns for Business ID, NPS, Requests Sent, Opens, Open Rate, Feedback Received, Feedback Rate, Review Clicks, and New Reviews. An arrow from the text box above points to the 'Label' dropdown.

Business ID	NPS	Requests Sent	Opens	Open Rate	Feedback Received	Feedback Rate	Review Clicks	New Reviews
35762	-	0	0	0.0%	0	0.00%	0	5
35833	0	0	0	0.0%	4	0.00%	1	9
35889	-100	0	0	0.0%	5	0.00%	0	17

Export to CSV if desired.

Get Five Stars Account | Reports | Help | Logout

Business Dashboard » Business Report

Business Report

July 31, 2017

Date Range: Lifetime - Save as PDF

Label - Search: Show 10 entries [Download CSV](#)

Business Name	Business ID	NPS	Requests Sent	Opens	Open Rate	Feedback Received	Feedback Rate	Review Clicks	New Reviews
+ Zoës Kitchen 1 W. Flatiron Crossing Drive, Suite 324 Broomfield CO 80021 Colorado Murray Region Dean	35762	-	0	0	0.0%	0	0.00%	0	5
+ Zoës Kitchen 100 Ward Parkway Kansas City MO 64112 Missouri Olander Region Dean	35833	0	0	0	0.0%	4	0.00%	1	9
+ Zoës Kitchen 10000 Research Blvd, Ste 101 Austin TX 78759	35889	-100	0	0	0.0%	5	0.00%	0	17

Customer Reporting Options

Locate a restaurant by searching for the name or by filtering via labels

The screenshot displays the 'Business Dashboard' for 'Get Five Stars'. At the top, there is a navigation bar with 'Account | Reports | Help | Logout'. Below this, the 'Business Dashboard' title is followed by a search bar labeled 'search businesses...' and a 'label' dropdown menu. A 'Reporting Time Period' dropdown is set to 'From the beginning'. The main content is a table with 10 columns: Business Name, Extra Field, Managers, NPS, # Feedback Requests Sent, Open Rate, # Feedback Requests Rec'd, Clicks to Review Sites, and Total Online Reviews. Three rows of data are visible, each for a 'Zoës Kitchen' location. The first row is for a location in Katy, TX, with a NPS of -100 and 133 reviews. The second row is for a location in Johns Creek, GA, with a NPS of - and 75 reviews. The third row is for a location in Dallas, TX, with a NPS of -100 and 147 reviews. Arrows from the text above point to the search bar and the 'label' dropdown.

<input type="checkbox"/>	Business Name	Extra Field	Managers	NPS	# Feedback Requests Sent	Open Rate	# Feedback Requests Rec'd	Clicks to Review Sites	Total Online Reviews
<input type="checkbox"/>	Zoës Kitchen 2643 Commercial Center Blvd Ste C300, Katy, TX Texas Rodriguez Region McCool	Cinco Ranch - 165	Wendy Moats and 18 others show all	-100 ▼	0	0%	2 ▲	0	133 +3
<input type="checkbox"/>	Zoës Kitchen 11250 Medlock Bridge, Suite 110, John's Creek, GA Georgia	Johns Creek - 266	Wendy Moats and 19 others show all	-	0	0%	0	0	75 +5
<input type="checkbox"/>	Zoës Kitchen 2009 Abrams Pkwy, Dallas, TX Dallas Texas Brown Region Rodenburg	Lakewood - 208	Wendy Moats and 18 others show all	-100 ▼	0	0%	5 ▲	0	147 +10

Select a "Label" to only show a selected group of restaurants.

The screenshot displays the 'Get Five Stars' Business Dashboard. At the top, there is a teal header with the logo and navigation links for 'Account', 'Reports', 'Help', and 'Logout'. Below the header, the page title 'Business Dashboard' is visible. The main content area includes a search bar for businesses, a 'label' dropdown menu (highlighted by a blue box and an arrow from the text above), and a 'Reporting Time Period' dropdown set to 'From the beginning'. A table of business performance metrics is shown, with columns for NPS, # Feedback Requests Sent, Open Rate, # Feedback Requests Rec'd, Clicks to Review Sites, and Total Online Reviews. A filter menu is open, listing states with their respective counts: Alabama (17), Arkansas (3), Arizona (8), Colorado (8), and Delaware (1). The menu also includes a 'filter' button, 'Create New', 'Manage Labels', and 'Learn about Labels: Video Tour' options. A 'Dismiss' button is at the bottom of the menu. The table below shows two rows of data with NPS values of -100 and 0, and total online reviews of 73 and 190.

	NPS	# Feedback Requests Sent	Open Rate	# Feedback Requests Rec'd	Clicks to Review Sites	Total Online Reviews
	-100	0	0%	1	0	73 +2
	0	0	0%	2	1	190 +13

Click on the "name" of the restaurant to access the "Customer Dashboard"

The screenshot shows the 'Get Five Stars' Business Dashboard. At the top, there is a teal header with the logo and navigation links: 'Account | Reports | Help | Logout'. Below the header is a 'Business Dashboard' section with a title, 'add business' button, 'label' dropdown, and a 'Reporting Time Period' dropdown set to 'From the beginning'. A search bar and pagination '1 to 10 of 228' are also present.

<input type="checkbox"/>	Business Name	Extra Field	Managers	NPS	# Feedback Requests Sent	Open Rate	# Feedback Requests Rec'd	Clicks to Review Sites	Total Online Reviews
<input type="checkbox"/>	Zoës Kitchen 2643 Commercial Center Blvd Ste C300, Katy, TX Texas Rodriguez Region McCool	Cinco Ranch - 165	Wendy Moats and 18 others show all	-100 ▼	0	0%	2 ▲	0	133 +3
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<input type="checkbox"/>	Zoës Kitchen 2009 Abrams Pkwy, Dallas, TX Dallas Texas Brown Region Rodenburg	Lakewood - 208	Wendy Moats and 18 others show all	-100 ▼	0	0%	5 ▲	0	147 +10

Click on "Reports" to access the:

Reviews Report - shows all online reviews for the restaurant.

NPS Report - shows all customer feedback score tables for the restaurant.

Performance Report - shows a visual representation of online review and customer scores

Get Five Stars

Settings | Account | **Reports** | Help | Logout

Business Dashboard » Customer Dashboard

Customer Dashboard - Zoës Kitchen 2009 Abrams Pkwy, Dallas

import customers | add customer

Communication method: Manual

Check out our all new Reporting Engine! This blog post has a visual overview, and the userguide has walkthrough videos. ok, got it!

search customers... filter

Your NPS score: -100 1 to 5 of 5

<input type="checkbox"/>	Name	Rating	Feedback	Score	Status	Show on Website	Source
<input type="checkbox"/>	Elizabeth Peaslee	★★★★★	Jul 28, 2017 I wanted to order online, but the online menu for this location doesn't have the new Bowls added yet. I ordered online from	5	feedback received	Yes No	✉
<input type="checkbox"/>	al morrison	★★★★★	Jul 23, 2017 You get a zero for accuracy.you get a zero for tasty.....you get a zero for recommend..... I'll never	0	feedback received	Yes No	✉
<input type="checkbox"/>					feedback received	Yes No	✉

Replied

Within the "Customer Dashboard" - click on any customer name to access the customer's profile if desired.

Use the "Comparison" tab to compare the currently selected restaurant to another one.

Get Five Stars Settings | Account | Reports | Help Logout

Business Dashboard » Customer Dashboard » Reviews Compare Report

Reviews Report

Zoës Kitchen

Report Template -

Date Range: Lifetime - Save as PDF

Review Comparison

ORDER BY: Rating Reviews - Rating Types - Review Sources -

Compare Vs. Location

Location: Zoës Kitchen ■
2009 Abrams Pkwy

Overall Review Rating

4.1
★★★★☆
147 Reviews

- ✓ Zoës Kitchen - 1819 5th Avenue North, Birmingham, AL
- Zoës Kitchen - 312 Merchants Walk, Tuscaloosa, AL
- Zoës Kitchen - 323 Summit Blvd, Birmingham, AL
- Zoës Kitchen - 225 Country Club Park, Birmingham, AL
- Zoës Kitchen - 7218 East Chase Pkwy, Montgomery, AL
- Zoës Kitchen - 180 Main Street, #140, Hoover, AL
- Zoës Kitchen - 1830 29th Ave S, Ste 115, Birmingham, AL
- Zoës Kitchen - 2960 C Zelda Road, Montgomery, AL
- Zoës Kitchen - 234 C West Magnolia, Auburn, AL
- Zoës Kitchen - 920 Paul W. Bryant Drive Ste #101, Tuscaloosa, AL
- Zoës Kitchen - 700 Montgomery Hwy Ste 190, Vestavia, AL
- Zoës Kitchen - 4800 Whitesburg Drive Ste 42, Huntsville, AL
- Zoës Kitchen - 6275 University Drive Ste. 19A, Huntsville, AL
- Zoës Kitchen - 5031 Montgomery Hwy, Suite 1, Dothan, AL
- Zoës Kitchen - 5247 Highway 280, Birmingham, AL
- Zoës Kitchen - 3980 Airport Blvd., Suite A, Mobile, AL
- Zoës Kitchen - 5431 Patrick Way, Suite 113, Trussville, AL
- Zoës Kitchen - 3379 N. College Avenue, Suite 8, Fayetteville, AR
- Zoës Kitchen - 12900 Chenal Blvd., Little Rock, AR
- Zoës Kitchen - 6000 Markham Street, Suite 2030, Little Rock, AR
- Zoës Kitchen - 521 West McDowell, Phoenix, AZ
- Zoës Kitchen - 1641 East Camelback Rd, Phoenix, AZ
- Zoës Kitchen - 7135 E Camelback Rd. #165, Scottsdale, AZ
- Zoës Kitchen - 7131 West Ray Road #7, Chandler, AZ

4.1 ★
4.4 ★
4.5 ★
3.7 ★